

## 2013/14 Authority Statistics

Authorities by Section of the Schedule to the <i>Ombudsperson Act</i>	Open Files as of 01-Apr-2013	Requests for Information or Assistance	Files Opened	Files Closed								Open Files as of 31-Mar-2014
				Assistance and/or Referral	Declined (s.10, 11)	Concluded (s.13)	Settled (s.14)	Findings Not Substantiated (s.22)	Findings Substantiated (s.23)	Total Matters Closed	Total Files Closed	
<b>Ministries</b>	<b>294</b>	<b>146</b>	<b>2921</b>	<b>1191</b>	<b>89</b>	<b>1289</b>	<b>331</b>	<b>90</b>	<b>3</b>	<b>2993</b>	<b>2913</b>	<b>303</b>
Aboriginal Relations and Reconciliation	0	2	0	0	0	0	0	0	0	0	0	0
Advanced Education	6	0	18	8	0	12	0	0	0	20	20	4
Advanced Education, Innovation and Technology*	2	0	2	2	0	1	1	0	0	4	4	0
Agriculture	2	0	6	2	0	3	2	0	0	7	7	1
Children and Family Development	80	18	696	248	2	410	40	18	0	718	697	79
Citizens' Services and Open Government *	1	14	2	2	0	0	0	1	0	3	3	0
Community, Sport and Cultural Development	3	1	3	2	0	1	1	0	0	4	4	2
Education	2	0	12	4	0	4	2	1	0	11	11	3
Energy and Mines	1	0	7	1	0	2	2	0	0	5	5	3
Energy, Mines and Natural Gas *	6	7	17	15	0	6	2	0	0	23	23	0
Environment	2	0	19	8	0	8	2	1	0	19	18	3
Finance	20	1	98	49	0	29	15	10	0	103	103	15
Forests, Lands and Natural Resource Operations	14	1	43	16	0	20	5	1	1	43	41	16
Health	18	6	156	75	0	54	14	4	0	147	147	27
Jobs, Tourism and Skills Training	4	15	25	18	0	5	2	2	0	27	27	2
Justice	44	20	580	246	5	278	22	20	0	571	566	59
Natural Gas Development	11	35	85	53	0	29	5	3	0	90	85	11
Social Development and Social Innovation	72	16	1110	423	82	414	209	25	2	1155	1109	73
Technology, Innovation and Citizens' Services	0	9	8	2	0	2	2	0	0	6	6	2
Transportation and Infrastructure	6	1	34	17	0	11	5	4	0	37	37	3
<b>Commissions and Boards</b>	<b>89</b>	<b>86</b>	<b>594</b>	<b>334</b>	<b>37</b>	<b>187</b>	<b>35</b>	<b>15</b>	<b>0</b>	<b>608</b>	<b>596</b>	<b>87</b>
Agricultural Land Commission	2	0	7	2	0	4	1	0	0	7	7	2
Auditor General for Local Government	0	0	1	0	0	1	0	0	0	1	1	0
BC Emergency Health Services	1	0	9	4	0	4	0	0	0	8	8	2
BC Farm Industry Review Board	1	0	4	3	0	2	0	0	0	5	5	0
BC Review Board	0	0	2	1	0	0	0	0	0	1	1	1
BC Safety Authority	0	0	2	1	0	0	0	0	0	1	1	1
BC Salmon Marketing Council	0	0	1	0	0	1	0	0	0	1	1	0
BC Securities Commission	0	0	9	2	1	1	2	0	0	6	6	3
BC Utilities Commission	5	8	10	9	0	4	1	0	0	14	13	2
Consumer Protection BC	1	61	8	7	0	1	1	0	0	9	9	0

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Coroners Service	2	1	5	1	0	3	1	0	0	5	5	2
Emergency Medical Assistants Licensing Board	8	0	1	1	0	1	0	0	0	2	2	7
Employment Standards Tribunal	2	0	7	5	0	1	0	2	0	8	8	1
Employment and Assistance Appeal Tribunal	5	0	16	3	0	11	1	1	0	16	16	5
Financial Institutions Commission	0	0	11	6	0	2	0	0	0	8	8	3
Health Professions Review Board	0	0	5	1	0	4	0	0	0	5	5	0
Human Rights Tribunal	0	5	16	7	0	5	0	1	0	13	13	3
Industry Training Authority	2	0	2	0	0	1	2	1	0	4	4	0
Insurance Council of BC	1	0	1	0	0	2	0	0	0	2	2	0
Labour Relations Board	2	4	17	8	1	7	2	0	0	18	18	1
Land Title and Survey Authority	0	0	5	2	0	1	2	0	0	5	5	0
Medical Services Commission	0	1	0	0	0	0	0	0	0	0	0	0
Motor Vehicle Sales Authority of BC	2	0	12	8	0	4	1	0	0	13	13	1
Municipal Pension Board of Trustees	2	0	2	0	0	2	0	0	0	2	2	2
Passenger Transportation Board	0	0	1	1	0	0	0	0	0	1	1	0
Pension Corporation	0	0	5	3	0	1	0	0	0	4	4	1
Premier's Office	0	0	2	2	0	0	0	0	0	2	2	0
Private Career Training Institutions Agency	9	1	15	9	0	6	0	0	0	15	15	9
Property Assessment Appeal Board	0	0	1	0	0	1	0	0	0	1	1	0
Public Guardian and Trustee	19	2	65	21	0	42	9	6	0	78	71	13
Public Service Pension Board of Trustees	1	1	0	0	0	1	0	0	0	1	1	0
Real Estate Council	0	1	10	3	0	4	1	0	0	8	8	2
Translink	2	0	14	9	0	4	1	0	0	14	14	2
Workers' Compensation Appeal Tribunal	3	0	35	13	2	19	0	0	0	34	34	4
Workers' Compensation Board	19	1	293	202	33	47	10	4	0	296	292	20
<b>Crown Corporations</b>	<b>91</b>	<b>18</b>	<b>733</b>	<b>248</b>	<b>2</b>	<b>416</b>	<b>41</b>	<b>20</b>	<b>0</b>	<b>727</b>	<b>719</b>	<b>105</b>
BC Assessment	3	0	16	12	0	4	0	0	0	16	16	3
BC Housing	7	2	94	35	0	59	0	5	0	99	97	4
BC Hydro and Power Authority	44	8	300	76	2	180	29	7	0	294	292	52
BC Lottery Corporation	0	1	7	5	0	0	0	0	0	5	5	2
BC Pavilion Corporation	4	0	0	0	0	0	0	0	0	0	0	4
BC Transit	0	0	3	1	0	1	1	0	0	3	3	0

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Community Living BC	10	0	24	7	0	12	3	1	0	23	22	12
ICBC	23	7	278	107	0	159	8	7	0	281	278	23
Transportation Investment Corporation	0	0	11	5	0	1	0	0	0	6	6	5
<b>Municipalities</b>	<b>60</b>	<b>6</b>	<b>340</b>	<b>112</b>	<b>1</b>	<b>164</b>	<b>14</b>	<b>16</b>	<b>0</b>	<b>307</b>	<b>306</b>	<b>94</b>
Bowen Island Municipality	0	0	1	0	0	0	0	0	0	0	0	1
City of Abbotsford	8	0	1	0	0	1	0	0	0	1	1	8
City of Armstrong	0	0	1	0	0	1	0	0	0	1	1	0
City of Burnaby	0	0	8	3	0	4	0	0	0	7	7	1
City of Campbell River	1	0	2	2	0	0	0	1	0	3	3	0
City of Castlegar	0	0	1	0	0	1	0	0	0	1	1	0
City of Chilliwack	0	0	5	2	0	2	0	1	0	5	5	0
City of Colwood	0	0	1	1	0	0	0	0	0	1	1	0
City of Coquitlam	0	1	5	1	0	4	0	0	0	5	5	0
City of Courtenay	0	0	3	0	0	2	0	0	0	2	2	1
City of Cranbrook	2	0	10	2	0	5	0	1	0	8	8	4
City of Fernie	1	0	4	3	0	1	0	0	0	4	4	1
City of Fort St. John	0	1	2	0	0	2	0	0	0	2	2	0
City of Grand Forks	0	0	5	1	0	0	0	0	0	1	1	4
City of Kamloops	0	0	4	3	0	0	0	0	0	3	3	1
City of Kelowna	2	0	7	3	0	3	1	0	0	7	7	2
City of Kimberley	1	0	0	0	0	1	0	0	0	1	1	0
City of Langford	1	0	6	2	0	3	0	1	0	6	6	1
City of Merritt	1	1	12	4	0	3	3	0	0	10	10	3
City of Nanaimo	0	0	9	4	0	3	0	0	0	7	7	2
City of Nelson	1	0	1	0	0	1	1	0	0	2	2	0
City of New Westminster	2	0	4	0	0	3	0	1	0	4	4	2
City of North Vancouver	1	0	3	1	0	2	0	0	0	3	3	1
City of Parksville	1	0	1	0	0	2	0	0	0	2	2	0
City of Penticton	1	1	5	3	0	3	0	0	0	6	6	0
City of Pitt Meadows	0	0	1	0	0	0	1	0	0	1	1	0
City of Port Coquitlam	1	0	5	1	0	5	0	0	0	6	6	0
City of Port Moody	0	0	1	0	0	1	0	0	0	1	1	0

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City of Powell River	1	0	1	1	0	1	0	0	0	2	2	0
City of Prince George	2	0	8	4	0	2	0	0	0	6	6	4
City of Quesnel	0	0	4	3	0	1	0	0	0	4	4	0
City of Revelstoke	1	0	1	0	0	1	0	0	0	1	1	1
City of Richmond	0	0	4	2	0	0	0	0	0	2	2	2
City of Salmon Arm	4	0	1	0	0	2	0	3	0	5	5	0
City of Surrey	2	0	13	6	0	5	0	1	0	12	12	3
City of Terrace	1	0	0	0	0	1	0	0	0	1	1	0
City of Trail	1	0	0	0	0	0	0	0	0	0	0	1
City of Vancouver	1	0	33	13	1	10	0	0	0	24	24	10
City of Vernon	0	0	5	1	0	1	0	1	0	3	3	2
City of Victoria	0	1	6	1	0	4	0	0	0	5	5	1
City of White Rock	1	0	5	0	0	4	0	0	0	4	4	2
City of Williams Lake	0	0	1	0	0	0	0	0	0	0	0	1
Corporation of Delta	3	0	5	2	0	3	0	1	0	6	6	2
District of Barriere	0	0	1	1	0	0	0	0	0	1	1	0
District of Central Saanich	0	0	1	0	0	0	0	0	0	0	0	1
District of Clearwater	0	0	1	0	0	0	0	0	0	0	0	1
District of Coldstream	0	0	1	0	0	0	0	0	0	0	0	1
District of Invermere	1	0	0	0	0	1	0	0	0	1	1	0
District of Kent	0	0	3	1	0	0	0	0	0	1	1	2
District of Kitimat	0	0	4	4	0	0	0	0	0	4	4	0
District of Lake Country	0	0	1	0	0	0	0	0	0	0	0	1
District of Lantzville	0	0	1	0	0	1	0	0	0	1	1	0
District of Logan Lake	0	0	2	2	0	0	0	0	0	2	2	0
District of Mackenzie	0	1	0	0	0	0	0	0	0	0	0	0
District of Maple Ridge	1	0	2	1	0	2	0	0	0	3	3	0
District of Mission	1	0	8	4	0	4	0	0	0	8	8	1
District of North Saanich	0	0	4	1	0	3	0	0	0	4	4	0
District of North Vancouver	0	0	6	1	0	3	0	0	0	4	4	2
District of Peachland	0	0	1	0	0	0	1	0	0	1	1	0
District of Port Hardy	1	0	0	0	0	1	0	0	0	1	1	0

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District of Saanich	1	0	6	1	0	5	0	0	0	6	6	1
District of Sechelt	1	0	8	2	0	5	2	0	0	9	9	0
District of Sooke	1	0	2	0	0	2	0	0	0	2	2	1
District of Squamish	1	0	4	2	0	2	0	1	0	5	5	0
District of Stewart	0	0	1	0	0	0	0	0	0	0	0	1
District of Summerland	0	0	2	0	0	1	0	0	0	1	1	1
District of Tumbler Ridge	0	0	3	2	0	1	0	0	0	3	3	0
District of Ucluelet	1	0	0	0	0	0	0	1	0	1	1	0
District of Vanderhoof	0	0	1	0	0	1	0	0	0	1	1	0
District of West Kelowna (Westside)	0	0	4	1	0	1	0	0	0	2	2	2
District of West Vancouver	0	0	2	1	0	1	0	0	0	2	2	0
Municipality of North Cowichan	0	0	2	1	0	1	0	0	0	2	2	0
Resort Municipality of Whistler	0	0	2	1	0	0	0	0	0	1	1	1
Town of Comox	0	0	1	0	0	1	0	0	0	1	1	0
Town of Gibsons	0	0	3	2	0	0	0	0	0	2	2	1
Town of Lake Cowichan	0	0	2	0	0	1	0	0	0	1	1	1
Town of Oliver	0	0	2	0	0	2	0	0	0	2	2	0
Town of Osoyoos	1	0	0	0	0	1	0	0	0	1	1	0
Town of Princeton	0	0	1	0	0	1	0	0	0	1	1	0
Town of Qualicum Beach	0	0	7	1	0	3	0	0	0	4	4	3
Town of View Royal	1	0	0	0	0	0	0	0	0	0	0	1
Township of Esquimalt	0	0	4	0	0	4	0	0	0	4	4	0
Township of Langley	2	0	11	3	0	4	2	2	0	11	10	3
Village of Anmore	1	0	0	0	0	1	0	0	0	1	1	0
Village of Ashcroft	1	0	0	0	0	0	0	1	0	1	1	0
Village of Belcarra	0	0	1	0	0	1	0	0	0	1	1	0
Village of Canal Flats	0	0	4	2	0	1	0	0	0	3	3	1
Village of Chase	0	0	5	2	0	3	0	0	0	5	5	0
Village of Cumberland	0	0	1	0	0	1	0	0	0	1	1	0
Village of Fruitvale	0	0	1	0	0	1	0	0	0	1	1	0
Village of Gold River	0	0	3	1	0	1	0	0	0	2	2	1
Village of Harrison Hot Springs	2	0	1	0	0	1	2	0	0	3	3	0

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Village of Keremeos	1	0	2	0	0	1	1	0	0	2	2	1
Village of Lions Bay	0	0	5	1	0	4	0	0	0	5	5	0
Village of McBride	0	0	2	1	0	0	0	0	0	1	1	1
Village of Pemberton	0	0	4	1	0	3	0	0	0	4	4	0
Village of Pouce Coupe	0	0	1	0	0	0	0	0	0	0	0	1
Village of Salmo	0	0	5	2	0	2	0	0	0	4	4	1
Village of Tahsis	0	0	2	0	0	2	0	0	0	2	2	0
Village of Telkwa	1	0	0	0	0	0	0	0	0	0	0	1
Village of Valemount	0	0	3	0	0	2	0	0	0	2	2	1
Village of Zeballos	0	0	1	1	0	0	0	0	0	1	1	0
<b>Regional Districts</b>	<b>15</b>	<b>0</b>	<b>78</b>	<b>27</b>	<b>0</b>	<b>43</b>	<b>5</b>	<b>3</b>	<b>0</b>	<b>78</b>	<b>78</b>	<b>15</b>
Capital Regional District	2	0	7	2	0	5	1	1	0	9	9	0
Cariboo Regional District	0	0	1	1	0	0	0	0	0	1	1	0
Central Coast Regional District	2	0	0	0	0	0	0	1	0	1	1	1
Columbia-Shuswap Regional District	2	0	7	1	0	4	0	0	0	5	5	4
Cowichan Valley Regional District	1	0	1	0	0	2	0	0	0	2	2	0
Fraser Valley Regional District	0	0	1	0	0	1	0	0	0	1	1	0
Metro Vancouver	0	0	1	0	0	1	0	0	0	1	1	0
Northern Rockies Regional Municipality	0	0	1	0	0	1	0	0	0	1	1	0
Peace River Regional District	0	0	1	1	0	0	0	0	0	1	1	0
Powell River Regional District	0	0	1	0	0	1	0	0	0	1	1	0
Regional District Okanagan-Similkameen	1	0	2	1	0	1	0	0	0	2	2	1
Regional District of Bulkley-Nechako	1	0	1	1	0	0	1	0	0	2	2	0
Regional District of Central Kootenay	1	0	13	6	0	4	1	1	0	12	12	2
Regional District of Central Okanagan	1	0	6	3	0	4	0	0	0	7	7	0
Regional District of East Kootenay	0	0	1	0	0	0	0	0	0	0	0	1
Regional District of Fraser-Fort George	0	0	4	1	0	1	1	0	0	3	3	1
Regional District of Kitimat-Stikine	0	0	3	1	0	1	0	0	0	2	2	1
Regional District of Kootenay Boundary	0	0	2	1	0	1	0	0	0	2	2	0
Regional District of Nanaimo	2	0	7	1	0	5	1	0	0	7	7	2
Regional District of North Okanagan	0	0	4	2	0	2	0	0	0	4	4	0
Squamish-Lillooet Regional District	0	0	6	2	0	4	0	0	0	6	6	0

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Strathcona Regional District	1	0	3	2	0	2	0	0	0	4	4	0
Sunshine Coast Regional District	1	0	1	0	0	1	0	0	0	1	1	1
Thompson-Nicola Regional District	0	0	4	1	0	2	0	0	0	3	3	1
<b>Islands Trust</b>	<b>1</b>	<b>0</b>	<b>4</b>	<b>1</b>	<b>0</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>5</b>	<b>5</b>	<b>0</b>
<b>Improvement Districts</b>	<b>4</b>	<b>0</b>	<b>7</b>	<b>1</b>	<b>0</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>4</b>	<b>4</b>	<b>7</b>
Braithwaite Estates Improvement District	0	0	2	0	0	1	0	0	0	1	1	1
Clearbrook Waterworks District	0	0	1	0	0	1	0	0	0	1	1	0
Gabriola Fire Protection District	0	0	1	0	0	0	0	0	0	0	0	1
North Canyon Improvement District	0	0	1	0	0	1	0	0	0	1	1	0
St. Mary's Prairie Irrigation District	0	0	1	0	0	0	0	0	0	0	0	1
Union Bay Improvement District	4	0	0	0	0	0	0	0	0	0	0	4
Wynndel Irrigation District	0	0	1	1	0	0	0	0	0	1	1	0
<b>Libraries</b>	<b>2</b>	<b>0</b>	<b>4</b>	<b>2</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>3</b>	<b>3</b>
Greater Victoria Public Library	0	0	2	0	0	1	0	0	0	1	1	1
Nakusp Public Library	0	0	1	1	0	0	0	0	0	1	1	0
Vancouver Island Regional Library	2	0	0	0	0	0	0	0	0	0	0	2
Vancouver Public Library	0	0	1	1	0	0	0	0	0	1	1	0
<b>Parks Boards</b>	<b>3</b>	<b>0</b>	<b>9</b>	<b>3</b>	<b>0</b>	<b>3</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>7</b>	<b>7</b>	<b>5</b>
Cultus Lake Park Board	1	0	7	3	0	0	0	0	0	3	3	5
Vancouver Park Board	2	0	2	0	0	3	1	0	0	4	4	0
<b>Schools and School Boards</b>	<b>22</b>	<b>0</b>	<b>75</b>	<b>33</b>	<b>0</b>	<b>33</b>	<b>1</b>	<b>5</b>	<b>0</b>	<b>72</b>	<b>70</b>	<b>27</b>
School District 05 (Southeast Kootenay)	0	0	1	0	0	0	0	0	0	0	0	1
School District 06 (Rocky Mountain)	0	0	1	1	0	0	0	0	0	1	1	0
School District 19 (Revelstoke)	0	0	1	0	0	0	0	0	0	0	0	1
School District 23 (Central Okanagan)	0	0	3	1	0	0	0	1	0	2	2	1
School District 33 (Chilliwack)	2	0	2	1	0	2	0	0	0	3	3	1
School District 34 (Abbotsford)	2	0	1	1	0	2	0	0	0	3	3	0
School District 35 (Langley)	0	0	2	0	0	1	0	0	0	1	1	1
School District 36 (Surrey)	2	0	3	0	0	3	0	3	0	6	4	1
School District 37 (Delta)	0	0	5	3	0	2	0	0	0	5	5	0
School District 38 (Richmond)	1	0	0	0	0	1	0	0	0	1	1	0

## 2013/14 Authority Statistics

Authorities by Section of the Schedule to the <i>Ombudsperson Act</i>	Open Files as of 01-Apr-2013	Requests for Information or Assistance	Files Opened	Files Closed								Open Files as of 31-Mar-2014
				Assistance and/or Referral	Declined (s.10, 11)	Concluded (s.13)	Settled (s.14)	Findings Not Substantiated (s.22)	Findings Substantiated (s.23)	Total Matters Closed	Total Files Closed	
School District 39 (Vancouver)	0	0	11	6	0	4	0	0	0	10	10	1
School District 40 (New Westminster)	2	0	1	0	0	0	0	0	0	0	0	3
School District 41 (Burnaby)	1	0	0	0	0	1	0	0	0	1	1	0
School District 43 (Coquitlam)	1	0	0	0	0	0	0	0	0	0	0	1
School District 44 (North Vancouver)	1	0	0	0	0	0	0	0	0	0	0	1
School District 45 (West Vancouver)	0	0	1	1	0	0	0	0	0	1	1	0
School District 47 (Powell River)	0	0	1	1	0	0	0	0	0	1	1	0
School District 49 (Central Coast)	1	0	0	0	0	1	0	0	0	1	1	0
School District 50 (Haida Gwaii)	1	0	1	1	0	1	0	0	0	2	2	0
School District 52 (Prince Rupert)	0	0	1	0	0	0	1	0	0	1	1	0
School District 57 (Prince George)	1	0	1	1	0	0	0	0	0	1	1	1
School District 59 (Peace River South)	0	0	1	0	0	1	0	0	0	1	1	0
School District 61 (Greater Victoria)	0	0	6	4	0	1	0	0	0	5	5	1
School District 62 (Sooke)	0	0	4	0	0	0	0	0	0	0	0	4
School District 63 (Saanich)	1	0	0	0	0	1	0	0	0	1	1	0
School District 67 (Okanagan Skaha)	0	0	2	0	0	1	0	0	0	1	1	1
School District 68 (Nanaimo-Ladysmith)	2	0	11	4	0	2	0	0	0	6	6	7
School District 69 (Qualicum)	0	0	1	0	0	1	0	0	0	1	1	0
School District 70 (Alberni)	0	0	5	2	0	3	0	0	0	5	5	0
School District 71 (Comox Valley)	1	0	3	2	0	2	0	0	0	4	4	0
School District 75 (Mission)	0	0	1	1	0	0	0	0	0	1	1	0
School District 79 (Cowichan Valley)	0	0	1	1	0	0	0	0	0	1	1	0
School District 82 (Coast Mountains)	1	0	0	0	0	1	0	0	0	1	1	0
School District 83 (North Okanagan-Shuswap)	0	0	1	1	0	0	0	0	0	1	1	0
School District 85 (Vancouver Island North)	1	0	2	1	0	1	0	1	0	3	3	0
School District 91 (Nechako Lakes)	1	0	1	0	0	1	0	0	0	1	1	1
<b>Universities</b>	<b>5</b>	<b>0</b>	<b>28</b>	<b>15</b>	<b>1</b>	<b>12</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>31</b>	<b>31</b>	<b>2</b>
Capilano University	0	0	1	0	0	1	0	0	0	1	1	0
Emily Carr University	0	0	2	1	0	1	0	0	0	2	2	0
Kwantlen Polytechnic University	1	0	4	2	0	2	1	0	0	5	5	0
Simon Fraser University	0	0	2	2	0	0	0	0	0	2	2	0
Thompson Rivers University	0	0	2	0	1	0	0	0	0	1	1	1



## 2013/14 Authority Statistics

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				Assistance and/or Referral	Declined (s.10, 11)	Concluded (s.13)	Settled (s.14)	Findings Not Substantiated (s.22)	Findings Substantiated (s.23)	Total Matters Closed	Total Files Closed	
University of British Columbia	1	0	9	6	0	3	0	1	0	10	10	0
University of Northern BC	2	0	2	1	0	3	0	0	0	4	4	0
University of Victoria	0	0	4	3	0	1	0	0	0	4	4	0
University of the Fraser Valley	0	0	1	0	0	0	0	0	0	0	0	1
Vancouver Island University	1	0	1	0	0	1	1	0	0	2	2	0
<b>Colleges</b>	<b>2</b>	<b>0</b>	<b>28</b>	<b>13</b>	<b>0</b>	<b>10</b>	<b>1</b>	<b>3</b>	<b>0</b>	<b>27</b>	<b>27</b>	<b>3</b>
BC Institute of Technology	0	0	7	3	0	3	0	0	0	6	6	1
Camosun College	0	0	1	0	0	1	0	0	0	1	1	0
College of the Rockies	0	0	1	0	0	0	0	1	0	1	1	0
Douglas College	0	0	8	5	0	2	1	0	0	8	8	0
Justice Institute of BC	0	0	1	0	0	1	0	0	0	1	1	0
Langara College	1	0	1	0	0	0	0	1	0	1	1	1
North Island College	0	0	4	1	0	2	0	0	0	3	3	1
Northern Lights College	1	0	0	0	0	0	0	1	0	1	1	0
Okanagan College	0	0	2	2	0	0	0	0	0	2	2	0
Selkirk College	0	0	1	1	0	0	0	0	0	1	1	0
Vancouver Community College	0	0	2	1	0	1	0	0	0	2	2	0
<b>Professional Associations</b>	<b>12</b>	<b>27</b>	<b>122</b>	<b>77</b>	<b>0</b>	<b>25</b>	<b>7</b>	<b>2</b>	<b>0</b>	<b>111</b>	<b>111</b>	<b>23</b>
Applied Science Technologists & Technicians of BC	0	0	3	1	0	0	0	0	0	1	1	2
Assoc. of Professional Engineers & Geoscientists	0	0	1	0	0	0	1	0	0	1	1	0
British Columbia College of Social Workers	1	0	1	0	0	1	0	0	0	1	1	1
Certified General Accountants Association of BC	1	0	2	0	0	0	0	0	0	0	0	3
College of Chiropractors of BC	0	0	2	1	0	1	0	0	0	2	2	0
College of Dental Surgeons of BC	0	2	3	2	0	1	0	0	0	3	3	0
College of Licensed Practical Nurses of BC	0	0	2	1	0	0	0	0	0	1	1	1
College of Midwives of BC	0	0	1	0	0	0	0	0	0	0	0	1
College of Occupational Therapists of BC	0	0	1	1	0	0	0	0	0	1	1	0
College of Opticians of BC	0	0	1	0	0	1	0	0	0	1	1	0
College of Optometrists of BC	0	1	2	1	0	0	0	0	0	1	1	1
College of Pharmacists of BC	0	1	2	1	0	1	0	0	0	2	2	0
College of Physicians and Surgeons of BC	0	11	36	31	0	4	0	0	0	35	35	1
College of Psychologists of BC	0	0	2	0	0	1	0	0	0	1	1	1

## 2013/14 Authority Statistics

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				Assistance and/or Referral	Declined (s.10, 11)	Concluded (s.13)	Settled (s.14)	Findings Not Substantiated (s.22)	Findings Substantiated (s.23)	Total Matters Closed	Total Files Closed	
College of Registered Nurses of British Columbia	1	0	4	3	0	2	0	0	0	5	5	0
College of Registered Psychiatric Nurses of BC	1	0	1	0	0	0	0	1	0	1	1	1
College of Traditional Chinese Medicine Practitioners & Acupuncturists of BC	1	0	8	5	0	1	2	1	0	9	9	0
College of Veterinarians of BC	0	0	2	0	0	1	1	0	0	2	2	0
Institute of Chartered Accountants of BC	3	0	0	0	0	0	0	0	0	0	0	3
Law Society of British Columbia	4	12	47	29	0	11	3	0	0	43	43	8
Society of Notaries Public	0	0	1	1	0	0	0	0	0	1	1	0
<b>Health Authorities</b>	<b>40</b>	<b>16</b>	<b>346</b>	<b>229</b>	<b>0</b>	<b>93</b>	<b>18</b>	<b>6</b>	<b>0</b>	<b>346</b>	<b>343</b>	<b>43</b>
Fraser Health Authority	9	5	76	53	0	16	6	1	0	76	76	9
Interior Health Authority	8	4	75	48	0	22	1	0	0	71	71	12
Northern Health Authority	1	0	20	16	0	4	1	1	0	22	20	1
Provincial Health Services Authority	5	0	28	16	0	10	1	1	0	28	28	5
Vancouver Coastal Health Authority	5	4	46	28	0	16	2	1	0	47	47	4
Vancouver Island Health Authority	12	3	101	68	0	25	7	2	0	102	101	12
<b>Jurisdictional Totals</b>	<b>640</b>	<b>299</b>	<b>5289</b>	<b>2286</b>	<b>130</b>	<b>2283</b>	<b>456</b>	<b>161</b>	<b>3</b>	<b>5319</b>	<b>5213</b>	<b>717</b>
<b>Non-Jurisdictional Totals</b>	<b>0</b>	<b>1670</b>	<b>430</b>	<b>2</b>	<b>424</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>426</b>	<b>426</b>	<b>4</b>
<b>Grand Totals</b>	<b>640</b>	<b>1969</b>	<b>5719</b>	<b>2288</b>	<b>554</b>	<b>2283</b>	<b>456</b>	<b>161</b>	<b>3</b>	<b>5745</b>	<b>5639</b>	<b>721</b>