

# INVESTIGATIVE UPDATE

## BEST OF CARE: GETTING IT RIGHT FOR SENIORS IN BRITISH COLUMBIA (PART 2)

REPORT ISSUED IN 2012

### KEY RECOMMENDATION THEMES



Improving access to information



Respecting seniors' rights and protecting them from abuse and neglect



Improving standards of care

### CURRENT STATUS



**176** recommendations in total

**68** recommendations implemented

### KEY RECOMMENDATIONS STILL OUTSTANDING

#### HOME SUPPORT

Oversight of health care aides including requirement to have criminal record checks still not in place

Less legal protection for seniors receiving home support compared to those in residential care

Full evaluation of home support system still not complete

#### ASSISTED LIVING

Legislation that would provide increased oversight, as well as additional supports and services still not in force

No legally binding standards in relation to staffing, nutrition or emergencies

Assisted living residents continue to lack tenancy protections

#### RESIDENTIAL CARE

Legislation still not in force that governs how consent to admission is obtained

No regulatory standards in place in relation to key aspects of care such as bathing frequency/help going to the bathroom

Minimum standardized staffing care hour targets not met