

Update on Status of Recommendations
TIME MATTERS: AN INVESTIGATION INTO THE BC EMPLOYMENT AND ASSISTANCE
RECONSIDERATION PROCESS
 Special Report No. 35 – January 2014

Recommendation	Summary of Actions Taken	Current Assessment
R1: The Ministry of Social Development and Social Innovation take the necessary steps to ensure that its systems are able to accurately track reconsideration requests and compliance with time limits based on the date of submission. ACCEPTED	August 2014 The ministry provided monthly reconsideration statistics from April 1, 2013 to June 30, 2014 which showed that its systems can now track individual reconsideration requests and compliance with time limits based on the date the request is submitted.	FULLY IMPLEMENTED
R2: The Ministry of Social Development and Social Innovation review its Persons with Disabilities (PWD) application process and make the necessary changes to improve the accuracy of decisions about PWD status made at the first level of decision making and track and report publicly the results of those changes. ACCEPTED	March 2015 The ministry is currently reviewing the PWD application process. August 2014 The ministry has not yet reviewed the PWD application process.	ONGOING

<p>R3: The Ministry of Social Development and Social Innovation identify reconsideration approvals since June 2009 where delay beyond legislated time limits resulted in a later effective date of eligibility, and compensate the affected individuals for the amount of benefits they would have been entitled to if their request had been approved within time limits.</p> <p>ACCEPTED</p>	<p>August 2014</p> <p>The ministry has been unable to contact the remaining 13 individuals who have not received compensation and who have moved out of the province. The ministry has made a notation on the case file of each of these individuals in the event they return to BC and contact the ministry.</p> <p>January 2014</p> <p>The ministry has identified 931 individuals affected by reconsideration delays since June 2009 and has provided compensation in the amount of \$339,557.84 to 918 of them.</p>	<p>FULLY IMPLEMENTED</p>
<p>R4: The Ministry of Social Development and Social Innovation minimize the impacts of delayed reconsiderations on clients' assistance by taken the steps necessary to make the effective date of an approval at reconsideration or a subsequent appeal no later than the date the reconsideration is required to have been made under the Regulations.</p> <p>ACCEPTED</p>	<p>January 2014</p> <p>On December 12, 2013 the <i>Employment and Assistance Regulation</i> and the <i>Employment and Assistance for Persons with Disabilities Regulation</i> were amended to provide that the effective date of an approval at reconsideration or appeal is the earliest of the date on which the reconsideration decision was actually made or the date on which it was required to be made.</p>	<p>FULLY IMPLEMENTED</p>