Joint, Public, Special and Referral Reports by the Ombudsperson: 1979 - Present

1980 - 1989

1981	Public Report #1	East Kootenay Range Issues
1981	Special Report #1	The Garibaldi Case
1981	Special Report #2	The Lotteries Case
1981	Special Report #3	The Cuthbert Case
1982	Special Report #4	Certificate of the Attorney General
1982	Special Report #5	The Reid Case
1982	Special Report #6	A Matter of Administration: BC Appeal Court Judgement
1982	Public Report #2	Allegation of Improper Search for Information on Five Individuals on the Part of the Ministry of Human Resources
1983	Public Report #3	Expropriation Issues
1984	Special Report #7	The Shoal Island Case
1984	Special Report #8	The Workers' Compensation Board: Volume 1
1985	Public Report #4	The Nishga Tribal Council and Tree Farm Licence No. 1
1985	Special Report #9	Supreme Court of Canada Judgement
1985	Special Report #10	Section 4 of the *Highway Act*
1985	Special Report #11	The Cobb Case
1985	Special Report #12	The Workers' Compensation Board (No.2): Volume 1
1985	Special Report #13	The Willingdon Case
1985	Special Report #14	The Hamilton Case
1985	Special Report #15	The Workers' Compensation Board (No. 3): Volume 1
1987	Public Report #5	The Use of Criminal Record Checks To Screen Individuals Working With Vulnerable People
1987	Public Report #6	Liquor Control and Licensing Branch Fairness In Decision Making
1987	Public Report #7	Workers' Compensation System Study
1987	Public Report #8	Skytrain Report
1987	Public Report #9	Practitioner Number Study
1989	Public Report #19	The Regulation of AIC Ltd. And FIC Ltd. by the BC Superintendent of Brokers
1989	Public Report #20	An Investigation into Allegations of Administrative Favouritism by the Ministry of Forests to Doman Industries

1990 - 1999

1990	Public Report # 21	Sustut-Takla Forest Licenses
1990	Public Report #22	Public Services to Children, Youth and Their Families in BC: The Need for Integration
1991	Public Report #23	Graduates of Foreign Medical Schools: Complaint of Discrimination in BC Intern Selection Process
1991	Public Report #24	Public Response to Request for Suggestions for Legislative Change to *Family and Child Service Act*
1991	Public Report #25	Public Services for Adult Dependent Persons
1991	Public Report #26	Access to Information and Privacy
1991	Public Report #27	The Administration of the *Residential Tenancy Act*
1991	Public Report #28	The Sale of Promissory Notes in British Columbia by Principal Group Ltd.
1992	Public Report #29	A Complaint About the Handling of a Sexual Harassment Complaint by the Vancouver Community College, Langara Campus
1992	Public Report #30	Court Reporting and Court Transcription Services in British Columbia
1993	Public Report #31	Administrative Fairness of the Process Leading to the Clayoquot Sound Land Use Decision
1993	Public Report #32	Abuse of Deaf Students at Jericho Hill School
1994	Public Report #33	Listening: A Review of Riverview Hospital
1994	Public Report #34	Building Respect: A Review of Youth Custody Centres in British Columbia
1994	Special Report #16	The Nikki Merry Case: An Investigation of a Complaint to the College of Physicians and Surgeons of British Columbia
1995	Public Report #35	Fair Schools
1996	Special Report #17	Regulation of Newport Realty Incorporated by the Superintendent of Brokers
1996	Special Report #18	A Complaint Regarding an Unfair Public Hearing Process
1997	Special Report #19	An Investigation into the Instability and Recession of Willemar Bluffs
1998	Special Report #21	Statutory Officers of the British Columbia Legislature: Fundamental Operating Principles and Related Legislation
1998	Public Report #36	Getting There: A Review of the Implementation of the Report of the Gove Inquiry into Child Protection
1999	Public Report #37	Fair First: An Ombuds Audit of the WCB Ombudsman
1999	Public Report #38	Righting the Wrong: The Confinement of the Sons of Freedom Doukhobor Children
1999	Public Report #39	The Silver Creek Fire Review

2000 - 2009

2001	Public Report #40	Developing an Internal Complaint Mechanism
2001	Public Report #41	An Investigation of Forest Renewal BC: The Forest Worker Transition Program Tax Information Dispute
2003	Public Report #42	Code of Administrative Justice
2002	Public Report # 43	Righting the Wrong: A Progress report
2003	Special Report # 23	The Right to Know: A Complaint about the Greater Victoria Public Library Meeting Room Policy
2003	Special Report #24	Self Governance in the Health Professions: The Ombudsman's Perspective
2004	Special Report #25	Broken Glass, Broken Trust: A Report of the Investigation into the Complaint Against the City of Surrey
2004	Public Report #44	An Investigation into the Administration and Collection of Traffic Camera Fines
2005	Special Report #26	ICBC's Minimal/No Damage-Low Velocity Impact Program
2006	Special Report #27	The Power of an Apology: Removing Legal Barriers
2006	Special Report #28	Ombudsman Investigation of the Public Interest Advocacy Centre's Complaints about the Ministry of Employment and Income Assistance
2007	Special Report #30	Victims of Crime; Victims of Change: Transition and Discretion in Crime Victim Assistance Legislation in British Columbia
2007	Special Report #31	Winning Far and Square: A Report of the British Columbia Lottery Corporation's Prize Payout Process
2008	Special Report #32	Fit to Drink: Challenges in Providing Safe Drinking Water in British Columbia
2009	Public Report #45	Last Resort: Improving Fairness and Accountability in British Columbia's Income Assistance Program
2009	Public Report #46	The Best of Care: Getting it Right for Seniors in British Columbia (Part 1)

2010 - 2019

2010	Joint Report #1	Hearing the Voices of Children and Youth: A Child-Centred Approach to Complaint Resolution
2012	Public Report #47	The Best of Care: Getting it Right for Seniors in British Columbia (Part 2)
2012	Public Report #48	On Short Notice: An Investigation of Vancouver Island Health Authority's Process for Closing Cowichan Lodge
2012	Special Report #33	Honouring Commitments: An Investigation of Fraser Health Authority's Transfer of Seniors from Temporarily Funded Residential Care Beds
2012	Special Report #34	Open Meetings: Best Practices Guide for Local Governments
2013	Public Report #49	No Longer Your Decision: British Columbia's Process for Appointing the Public Guardian and Trustee to Manage the Financial Affairs of Incapable Adults
2014	Public Report #50	Striking a Balance: The Challenges of Using a Professional Reliance Model in Environmental Protection - British Columbia's Riparian Areas
2014	Special Report #35	Time Matters: An Investigation into the BC Employment and Assistance Reconsideration Process
2015	Public Report #51	In the Public Interest: Protecting Students Through Effective Oversight of Private Career Training Institutions
2016	Special Report #36	Bylaw Enforcement: Best Practices Guide for Local Governments
2016	Special Report #38	Under Inspection: The Hiatus in BC Correctional Centre Inspections
2017	Referral Report #1	Misfire: The 2012 Ministry of Health Employment Terminations and Related Matters
2018	Special Report #39	Stem to Stern: Crown Land Allocation and the Victoria International Marina
2018	Special Report #40	Holding Pattern: Call Wait Times for Income and Disability Assistance
2018	Special Report #41	Working Within the Rules: Supporting Employment for Income Assistance Recipients
2018	Referral Report #2	Interim Assessment of Implementation of Recommendations: Misfire
2019	Special Report #42	Committed to Change: Protecting the Rights of Involuntary Patients under the *Mental Health Act*
2019	Special Report #43	Looking Ahead: Symposium on the Future of the Parliamentary Ombudsman Functions and Services

2020 - 2029

2020	Special Report #44	Extraordinary Times, Extraordinary Measures: Two ministerial orders made under the *Emergency Program Act* in response to the COVID-19 pandemic
2020	Special Report #45	Course Correction: The Ministry of Education 2019 Provincial Exam Errors
2020	Special Report #46	Complaint Handling Guide: Setting up Effective Complaint Resolutions Systems in Public Oreanizations
2021	Special Report #47	A Cautious Way Forward: Fairness Principles for Public Service Providers Regarding the Use of COVID-19 Vaccine Certification
2021	Joint Report #2	Getting Ahead of the Curve: Meeting the challenges to privacy and fairness arising from the use of artificial intelligence in the public sector
2021	Special Report #48	Alone: The Prolonged and Repeated Isolation of Youth in Custody
2021	Public Report #52	Severed Trust: Enabling WorkSafeBC to do the right thing when its mistakes hurt injured workers
2021	Public Report #53	A Bid For Fairness: How $10,000 in Property Tax Debt Led to a Vulnerable Person Losing Their Home