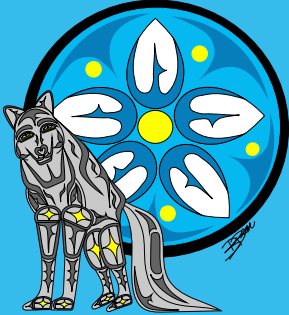




## WHO ARE THE PATHFINDERS?



4 Regional Pathfinders are raising awareness about the Ombudsperson's services in Indigenous communities. They are working to build trust and provide guidance to people who may want to raise a concern to the Ombudsperson's office if they believe they have been treated unfairly when receiving provincial or local public services. They join the office with awareness and knowledge of the communities they will be reaching.

### HAVING A PRESENCE IN COMMUNITIES

Pathfinders are working in communities, providing information about the Ombudsperson to individuals and meeting with community leaders and support agencies. They are offering presentations about the Ombudsperson's role and holding in-person appointments where they are helping members of the public raise concerns.

### IT'S YOUR RIGHT TO BE TREATED FAIRLY

The BC Ombudsperson is committed to supporting and actively advancing reconciliation through work with Indigenous Peoples; First Nations, Métis and Inuit. Through our Indigenous Communities Services Plan (ICSP) currently under development, the office aims to strengthen our partnerships with Indigenous service providers, community leaders and individuals to ensure all Indigenous Peoples across BC are treated fairly by provincial and local public services under our jurisdiction. The Pathfinder Program is an important part of this work.

### 5 REGIONS

The Pathfinders are working in each of the five health regions of B.C.



### PATHFINDER CONTACT INFO



The Pathfinders can be reached at:

**CRYSTAL BIRD** NORTHERN BC • INTERIOR BC

[CBird@bcombudspersonpathfinders.ca](mailto:CBird@bcombudspersonpathfinders.ca)

**LENNY LAROCK** FRASER VALLEY • INTERIOR BC

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**WENDY SIMON** VANCOUVER COASTAL

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*About the Ombudsperson: The Ombudsperson's office receives and investigates concerns from the public when they believe they have been treated unfairly when receiving provincial or local public services. The office is independent of government and impartial. The office's services are free.*