

2016/17 Authority Statistics

Authorities by Section of the Schedule to the <i>Ombudsperson Act</i>	Open Files as of 01-Apr-2016	Requests for Information or Assistance	Files Opened	Files Closed								Open Files as of 31-Mar-2017
				Assistance and/or Referral	Declined (s.10, 11)	Concluded (s.13)	Settled (s.14)	Findings Not Substantiated (s.22)	Findings Substantiated (s.23)	Total Matters Closed	Total Files Closed	
Ministries	456	239	2927	1093	74	1499	367	43	1	3077	3034	351
Aboriginal Relations and Reconciliation	1	0	1	1	0	1	0	0	0	2	2	0
Advanced Education	4	6	24	13	0	7	4	0	0	24	24	4
Agriculture	0	0	2	1	0	1	0	0	0	2	2	0
Children and Family Development	140	17	654	187	1	462	44	2	0	696	684	110
Community, Sport and Cultural Development	3	2	4	3	0	3	1	0	0	7	7	0
Education	6	0	11	10	0	5	0	0	0	15	15	2
Energy and Mines	1	0	4	3	0	0	1	0	0	4	4	1
Environment	5	3	15	10	0	5	0	0	0	15	15	5
Finance	12	4	114	61	1	42	12	0	0	116	116	10
Forests, Lands and Natural Resource Operations	21	2	40	24	1	16	4	1	0	46	46	15
Health	63	15	251	129	0	76	62	3	0	270	269	46
Jobs, Tourism and Skills Training	7	28	28	19	0	10	3	1	0	33	33	2
Justice and Attorney General	46	7	210	79	2	131	9	7	1	229	227	30
Natural Gas Development	14	120	108	57	0	32	11	0	0	100	100	22
Public Safety and Solicitor General	25	5	480	151	0	293	14	18	0	476	465	40
Small Business and Red Tape Reduction	2	0	6	4	0	3	0	0	0	7	7	1
Social Development and Social Innovation	91	11	924	308	69	399	196	7	0	979	962	53
Technology, Innovation and Citizens' Services	5	19	8	7	0	4	1	1	0	13	13	0
Transportation and Infrastructure	10	0	43	26	0	9	5	3	0	43	43	10
Commissions and Boards	129	200	677	317	27	306	34	7	0	691	688	118
Agricultural Land Commission	2	1	7	2	0	3	4	0	0	9	8	1
BC Arts Council	1	0	0	0	0	1	0	0	0	1	1	0
BC Clinical and Support Services Society	0	0	1	0	0	0	0	0	0	0	0	1
BC Emergency Health Services	0	0	6	3	0	2	0	0	0	5	5	1
BC Farm Industry Review Board	0	0	5	1	0	3	0	0	0	4	4	1
BC Review Board	3	0	3	1	0	4	0	0	0	5	5	1
BC Safety Authority	0	0	4	1	0	1	0	0	0	2	2	2
BC Securities Commission	1	0	78	10	0	65	0	0	0	75	75	4
BC Utilities Commission	12	10	5	3	0	4	0	1	0	8	8	9
Civil Resolution Tribunal	0	0	1	0	0	0	0	0	0	0	0	1
Consumer Protection BC	0	125	6	4	0	0	1	0	0	5	5	1
Coroners Service	0	0	9	3	0	0	4	0	0	7	7	2

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Emergency Medical Assistants Licensing Board	4	0	1	0	0	0	0	0	0	0	0	5
Employment Standards Tribunal	1	0	2	0	0	2	0	0	0	2	2	1
Employment and Assistance Appeal Tribunal	4	0	3	1	0	3	0	1	0	5	5	2
Environmental Appeal Board	1	0	1	1	0	1	0	0	0	2	2	0
Financial Institutions Commission	0	7	3	2	0	0	0	0	0	2	2	1
Health Employers Association of BC	0	0	1	1	0	0	0	0	0	1	1	0
Health Professions Review Board	4	0	17	4	0	13	0	1	0	18	18	3
Human Rights Tribunal	5	12	19	14	0	8	0	0	0	22	22	2
Industry Training Authority	2	0	1	1	0	1	0	1	0	3	3	0
Insurance Council of BC	2	0	0	0	0	1	0	1	0	2	2	0
Labour Relations Board	3	10	10	6	0	5	1	0	0	12	12	1
Land Title and Survey Authority	1	0	5	1	0	4	0	0	0	5	5	1
Legal Services Society	3	5	17	10	0	8	0	0	0	18	18	2
Motor Vehicle Sales Authority of BC	0	12	5	3	0	1	0	0	0	4	4	1
Passenger Transportation Board	0	0	1	0	0	1	0	0	0	1	1	0
Pension Corporation	4	0	10	4	0	5	1	1	0	11	11	3
Premier's Office	0	0	5	2	0	0	2	0	0	4	4	1
Private Career Training Institutions Agency	3	4	1	0	0	4	0	0	0	4	4	0
Property Assessment Appeal Board	0	0	4	2	0	1	0	0	0	3	3	1
Public Guardian and Trustee	14	1	74	21	0	54	4	0	0	79	79	9
Public Service Pension Board of Trustees	0	0	1	0	0	1	0	0	0	1	1	0
Real Estate Council	2	9	10	3	1	7	0	0	0	11	11	1
TransLink (South Coast British Columbia Transportat	4	0	22	11	0	7	4	1	0	23	22	4
Workers' Compensation Appeal Tribunal	13	0	37	11	0	29	0	0	0	40	40	10
Workers' Compensation Board	40	4	302	191	26	67	13	0	0	297	296	46
Crown Corporations	141	25	820	247	1	510	76	14	0	848	844	117
BC Assessment	6	1	21	9	0	11	6	0	0	26	26	1
BC Housing	9	4	138	43	0	77	15	0	0	135	134	13
BC Hydro and Power Authority	46	5	217	59	0	138	20	5	0	222	221	42
BC Lottery Corporation	1	0	9	8	0	2	0	0	0	10	10	0
BC Pavilion Corporation	4	0	0	0	0	4	0	0	0	4	4	0
BC Transit	1	0	6	3	0	1	2	0	0	6	6	1
British Columbia Railway Company	5	0	1	1	0	0	0	0	0	1	1	5

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Community Living BC	15	1	24	8	0	21	2	0	0	31	31	8
ICBC	50	14	385	110	1	252	26	8	0	397	395	40
Oil and Gas Commission	0	0	1	1	0	0	0	0	0	1	1	0
Royal BC Museum	0	0	1	1	0	0	0	0	0	1	1	0
Transportation Investment Corporation	4	0	17	4	0	4	5	1	0	14	14	7
Municipalities	154	9	432	144	0	288	70	0	0	502	497	89
Bowen Island Municipality	1	0	1	1	0	1	0	0	0	2	2	0
City of Abbotsford	3	0	9	3	0	7	1	0	0	11	11	1
City of Armstrong	0	0	1	0	0	1	0	0	0	1	1	0
City of Burnaby	1	0	8	2	0	5	0	0	0	7	7	2
City of Campbell River	1	0	0	0	0	1	0	0	0	1	1	0
City of Castlegar	0	0	1	0	0	1	0	0	0	1	1	0
City of Chilliwack	3	0	7	2	0	8	0	0	0	10	10	0
City of Colwood	7	0	1	0	0	1	7	0	0	8	8	0
City of Coquitlam	1	0	5	1	0	3	2	0	0	6	6	0
City of Courtenay	0	0	4	0	0	2	2	0	0	4	4	0
City of Cranbrook	5	0	1	0	0	2	0	0	0	2	2	4
City of Fernie	0	0	2	0	0	2	0	0	0	2	2	0
City of Fort St. John	0	0	1	1	0	0	0	0	0	1	1	0
City of Grand Forks	4	0	4	3	0	0	4	0	0	7	7	1
City of Greenwood	2	0	0	0	0	1	1	0	0	2	2	0
City of Kamloops	1	1	14	2	0	10	1	0	0	13	13	2
City of Kelowna	3	0	9	3	0	7	0	0	0	10	10	2
City of Kimberley	0	0	1	0	0	1	0	0	0	1	1	0
City of Langford	0	0	3	0	0	2	0	0	0	2	2	1
City of Langley	0	0	3	2	0	1	0	0	0	3	3	0
City of Maple Ridge	2	0	8	2	0	6	1	0	0	9	9	1
City of Nanaimo	2	0	9	5	0	3	0	0	0	8	8	3
City of Nelson	0	0	5	2	0	1	1	0	0	4	4	1
City of New Westminster	3	0	10	6	0	4	2	0	0	12	12	1
City of North Vancouver	2	0	1	0	0	2	1	0	0	3	3	0
City of Parksville	0	0	3	1	0	2	0	0	0	3	3	0
City of Penticton	4	1	5	2	0	6	0	0	0	8	8	1

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City of Pitt Meadows	2	0	4	0	0	4	1	0	0	5	5	1
City of Port Alberni	0	0	6	2	0	3	1	0	0	6	6	0
City of Port Coquitlam	1	0	2	0	0	3	0	0	0	3	3	0
City of Port Moody	0	0	4	2	0	2	0	0	0	4	4	0
City of Powell River	0	0	1	1	0	0	0	0	0	1	1	0
City of Prince George	3	0	11	2	0	11	0	0	0	13	13	1
City of Prince Rupert	0	0	5	2	0	1	0	0	0	3	3	2
City of Quesnel	0	0	3	1	0	1	0	0	0	2	2	1
City of Revelstoke	1	0	8	1	0	6	1	0	0	8	8	1
City of Richmond	1	0	6	2	0	4	0	0	0	6	6	1
City of Salmon Arm	1	0	1	0	0	1	0	0	0	1	1	1
City of Surrey	18	1	24	8	0	23	6	0	0	37	37	5
City of Terrace	0	1	1	0	0	0	1	0	0	1	1	0
City of Vancouver	12	1	44	23	0	18	10	0	0	51	50	6
City of Vernon	1	0	6	1	0	5	0	0	0	6	6	1
City of Victoria	2	0	16	3	0	12	3	0	0	18	17	1
City of West Kelowna	0	0	4	1	0	3	0	0	0	4	4	0
City of White Rock	5	0	0	0	0	3	0	0	0	3	3	2
City of Williams Lake	1	0	2	1	0	1	2	0	0	4	3	0
Corporation of Delta	2	0	8	3	0	7	0	0	0	10	10	0
District of 100 Mile House	0	0	2	1	0	0	1	0	0	2	2	0
District of Central Saanich	1	0	3	0	0	3	0	0	0	3	3	1
District of Coldstream	1	0	0	0	0	1	0	0	0	1	1	0
District of Highlands	0	0	2	1	0	1	0	0	0	2	2	0
District of Hope	1	1	5	0	0	5	0	0	0	5	5	1
District of Invermere	0	0	2	1	0	0	0	0	0	1	1	1
District of Lillooet	0	0	2	1	0	1	0	0	0	2	2	0
District of Logan Lake	1	0	0	0	0	1	0	0	0	1	1	0
District of Metchosin	0	0	2	0	0	1	1	0	0	2	2	0
District of Mission	1	0	1	1	0	1	0	0	0	2	2	0
District of North Saanich	1	0	5	2	0	2	0	0	0	4	4	2
District of North Vancouver	1	0	6	1	0	4	0	0	0	5	5	2
District of Oak Bay	1	0	3	1	0	1	0	0	0	2	2	2

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District of Peachland	1	0	2	0	0	3	0	0	0	3	3	0
District of Saanich	2	1	12	3	0	7	0	0	0	10	10	4
District of Sechelt	4	0	2	0	0	1	3	0	0	4	4	2
District of Sooke	1	0	10	5	0	6	0	0	0	11	11	0
District of Sparwood	0	0	1	0	0	1	0	0	0	1	1	0
District of Squamish	0	0	7	3	0	2	0	0	0	5	5	2
District of Summerland	1	0	4	0	0	3	1	0	0	4	4	1
District of Taylor	0	0	1	0	0	1	0	0	0	1	1	0
District of Tumbler Ridge	2	0	0	0	0	1	1	0	0	2	2	0
District of Ucluelet	0	1	1	1	0	0	0	0	0	1	1	0
District of Vanderhoof	0	0	1	1	0	0	0	0	0	1	1	0
District of West Vancouver	0	0	2	0	0	2	0	0	0	2	2	0
Municipality of North Cowichan	0	0	5	2	0	2	1	0	0	5	5	0
Resort Municipality of Whistler	0	0	7	2	0	3	1	0	0	6	6	1
Town of Comox	1	0	3	2	0	2	0	0	0	4	4	0
Town of Creston	0	0	1	0	0	1	0	0	0	1	1	0
Town of Gibsons	22	0	3	2	0	1	0	0	0	3	3	22
Town of Ladysmith	1	0	5	1	0	3	2	0	0	6	6	0
Town of Lake Cowichan	3	0	2	0	0	2	2	0	0	4	4	1
Town of Oliver	0	0	1	0	0	1	0	0	0	1	1	0
Town of Osoyoos	0	0	1	1	0	0	0	0	0	1	1	0
Town of Port McNeill	0	1	1	1	0	0	0	0	0	1	1	0
Town of Sidney	0	0	2	0	0	2	0	0	0	2	2	0
Town of Smithers	1	0	0	0	0	1	0	0	0	1	1	0
Town of View Royal	0	0	4	2	0	2	0	0	0	4	4	0
Township of Esquimalt	0	0	2	1	0	1	0	0	0	2	2	0
Township of Langley	0	0	7	3	0	4	0	0	0	7	7	0
Village of Ashcroft	1	0	4	1	0	1	3	0	0	5	5	0
Village of Belcarra	0	0	2	0	0	2	0	0	0	2	2	0
Village of Canal Flats	2	0	0	0	0	0	1	0	0	1	1	1
Village of Fruitvale	0	0	5	3	0	2	0	0	0	5	5	0
Village of Gold River	0	0	1	0	0	1	0	0	0	1	1	0
Village of Granisle	0	0	2	2	0	0	0	0	0	2	2	0

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Village of Harrison Hot Springs	1	0	3	0	0	3	0	0	0	3	3	1
Village of Kaslo	1	0	1	0	0	2	0	0	0	2	2	0
Village of Keremeos	1	0	2	0	0	2	0	0	0	2	2	1
Village of McBride	0	0	7	4	0	3	0	0	0	7	7	0
Village of Midway	0	0	1	0	0	1	0	0	0	1	1	0
Village of New Denver	0	0	1	0	0	0	0	0	0	0	0	1
Village of Pemberton	2	0	3	1	0	3	1	0	0	5	5	0
Village of Port Alice	0	0	4	1	0	3	0	0	0	4	4	0
Village of Port Clements	0	0	1	0	0	1	0	0	0	1	1	0
Village of Pouce Coupe	2	0	0	0	0	0	4	0	0	4	2	0
Village of Salmo	1	0	2	1	0	2	0	0	0	3	3	0
Village of Warfield	1	0	1	1	0	1	0	0	0	2	2	0
Regional Districts	30	1	113	49	0	63	25	1	0	138	128	15
Alberni-Clayoquot Regional District	0	0	1	1	0	0	0	0	0	1	1	0
Capital Regional District	0	0	9	7	0	2	0	0	0	9	9	0
Cariboo Regional District	2	0	8	4	0	5	1	0	0	10	10	0
Central Coast Regional District	2	0	0	0	0	2	1	0	0	3	2	0
Columbia-Shuswap Regional District	0	0	2	0	0	2	0	0	0	2	2	0
Comox Valley Regional District	0	0	7	4	0	3	0	0	0	7	7	0
Cowichan Valley Regional District	1	0	2	1	0	2	0	0	0	3	3	0
Fraser Valley Regional District	0	0	5	1	0	4	0	0	0	5	5	0
Metro Vancouver	0	0	3	3	0	0	0	0	0	3	3	0
Peace River Regional District	0	0	1	1	0	0	0	0	0	1	1	0
Powell River Regional District	0	0	1	0	0	1	0	0	0	1	1	0
Regional District Okanagan-Similkameen	0	0	10	7	0	3	0	0	0	10	10	0
Regional District of Central Kootenay	1	0	8	2	0	3	1	0	0	6	6	3
Regional District of Central Okanagan	2	0	9	6	0	3	0	1	0	10	10	1
Regional District of East Kootenay	2	0	7	3	0	4	0	0	0	7	7	2
Regional District of Kootenay Boundary	0	0	1	0	0	1	0	0	0	1	1	0
Regional District of Mount Waddington	0	0	6	1	0	4	0	0	0	5	5	1
Regional District of Nanaimo	3	0	18	3	0	15	1	0	0	19	19	2
Regional District of North Okanagan	12	0	2	0	0	4	19	0	0	23	14	0
Squamish-Lillooet Regional District	0	0	2	2	0	0	0	0	0	2	2	0

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Sunshine Coast Regional District	1	1	6	2	0	2	1	0	0	5	5	2
Thompson-Nicola Regional District	4	0	5	1	0	3	1	0	0	5	5	4
Islands Trust	1	0	7	5	0	1	2	0	0	8	8	0
Improvement Districts	3	0	16	6	0	6	3	0	0	15	15	4
Bowser Waterworks District	0	0	1	0	0	1	0	0	0	1	1	0
Diamond Improvement District	0	0	1	0	0	1	0	0	0	1	1	0
Fletcher Creek Improvement District	0	0	2	0	0	1	1	0	0	2	2	0
Hagensborg Waterworks District	0	0	1	1	0	0	0	0	0	1	1	0
Heffley Creek Waterworks District	1	0	0	0	0	0	1	0	0	1	1	0
Mayne Island Improvement District	0	0	2	2	0	0	0	0	0	2	2	0
Nasookin Improvement District	0	0	1	0	0	0	0	0	0	0	0	1
Ootischenia Improvement District	1	0	0	0	0	0	1	0	0	1	1	0
Saltspring Island Fire Protection District	1	0	0	0	0	1	0	0	0	1	1	0
Ships Point Improvement District	0	0	1	0	0	1	0	0	0	1	1	0
Spences Bridge Improvement District	0	0	1	0	0	0	0	0	0	0	0	1
Union Bay Improvement District	0	0	5	3	0	0	0	0	0	3	3	2
Wynndel Irrigation District	0	0	1	0	0	1	0	0	0	1	1	0
Libraries	1	0	5	4	0	2	0	0	0	6	6	0
Greater Victoria Public Library	0	0	2	2	0	0	0	0	0	2	2	0
Penticton Public Library	0	0	1	1	0	0	0	0	0	1	1	0
Vancouver Public Library	1	0	2	1	0	2	0	0	0	3	3	0
Parks Boards	3	0	3	1	0	1	2	0	0	4	4	2
Cultus Lake Park Board	2	0	2	1	0	0	1	0	0	2	2	2
Vancouver Park Board	1	0	1	0	0	1	1	0	0	2	2	0
Schools and School Boards	36	0	86	36	0	45	22	0	0	103	99	23
School District 05 (Southeast Kootenay)	0	0	1	0	0	0	0	0	0	0	0	1
School District 06 (Rocky Mountain)	0	0	1	0	0	1	0	0	0	1	1	0
School District 08 (Kootenay Lake)	2	0	0	0	0	1	1	0	0	2	2	0
School District 20 (Kootenay-Columbia)	2	0	0	0	0	2	0	0	0	2	2	0
School District 23 (Central Okanagan)	0	0	2	0	0	1	1	0	0	2	2	0
School District 27 (Cariboo-Chilcotin)	0	0	4	0	0	1	0	0	0	1	1	3
School District 33 (Chilliwack)	0	0	2	1	0	1	0	0	0	2	2	0

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Authorities by Section of the Schedule to the <i>Ombudsperson Act</i>	Open Files as of 01-Apr-2016	Requests for Information or Assistance	Files Opened	Files Closed								Open Files as of 31-Mar-2017	
				Assistance and/or Referral	Declined (s.10, 11)	Concluded (s.13)	Settled (s.14)	Findings Not Substantiated (s.22)	Findings Substantiated (s.23)	Total Matters Closed	Total Files Closed		
School District 34 (Abbotsford)	0	0	5	4	0	1	0	0	0	0	5	5	0
School District 35 (Langley)	0	0	1	0	0	0	0	0	0	0	0	0	1
School District 36 (Surrey)	0	0	3	2	0	1	0	0	0	0	3	3	0
School District 37 (Delta)	0	0	1	0	0	1	0	0	0	0	1	1	0
School District 38 (Richmond)	1	0	2	1	0	0	1	0	0	0	2	2	1
School District 39 (Vancouver)	0	0	6	3	0	0	0	0	0	0	3	3	3
School District 40 (New Westminster)	2	0	2	0	0	2	0	0	0	0	2	2	2
School District 41 (Burnaby)	0	0	2	1	0	0	1	0	0	0	2	2	0
School District 42 (Maple Ridge-Pitt Meadows)	1	0	2	1	0	1	3	0	0	0	5	3	0
School District 43 (Coquitlam)	0	0	3	2	0	1	0	0	0	0	3	3	0
School District 44 (North Vancouver)	2	0	1	0	0	2	0	0	0	0	2	2	1
School District 45 (West Vancouver)	0	0	1	0	0	1	0	0	0	0	1	1	0
School District 47 (Powell River)	0	0	2	1	0	1	0	0	0	0	2	2	0
School District 48 (Howe Sound)	1	0	1	0	0	2	0	0	0	0	2	2	0
School District 50 (Haida Gwaii)	1	0	5	3	0	1	0	0	0	0	4	4	2
School District 53 (Okanagan Similkameen)	1	0	4	1	0	4	0	0	0	0	5	5	0
School District 57 (Prince George)	1	0	1	0	0	1	0	0	0	0	1	1	1
School District 58 (Nicola-Similkameen)	1	0	1	0	0	0	1	0	0	0	1	1	1
School District 59 (Peace River South)	0	0	1	1	0	0	0	0	0	0	1	1	0
School District 61 (Greater Victoria)	0	0	7	5	0	2	0	0	0	0	7	7	0
School District 67 (Okanagan Skaha)	12	0	5	1	0	6	9	0	0	0	16	16	1
School District 68 (Nanaimo-Ladysmith)	2	0	3	3	0	2	0	0	0	0	5	5	0
School District 69 (Qualicum)	0	0	2	1	0	0	0	0	0	0	1	1	1
School District 70 (Alberni)	1	0	0	0	0	1	0	0	0	0	1	1	0
School District 71 (Comox Valley)	2	0	0	0	0	1	0	0	0	0	1	1	1
School District 72 (Campbell River)	0	0	2	0	0	0	0	0	0	0	0	0	2
School District 73 (Kamloops/Thompson)	0	0	2	0	0	0	4	0	0	0	4	2	0
School District 74 (Gold Trail)	1	0	0	0	0	1	0	0	0	0	1	1	0
School District 78 (Fraser-Cascade)	0	0	3	2	0	0	0	0	0	0	2	2	1
School District 79 (Cowichan Valley)	1	0	2	1	0	2	0	0	0	0	3	3	0
School District 83 (North Okanagan-Shuswap)	2	0	3	2	0	3	0	0	0	0	5	5	0
School District 91 (Nechako Lakes)	0	0	2	0	0	1	1	0	0	0	2	2	0
School District 93 (Conseil Scolaire Francophone)	0	0	1	0	0	0	0	0	0	0	0	0	1

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				Assistance and/or Referral	Declined (s.10, 11)	Concluded (s.13)	Settled (s.14)	Findings Not Substantiated (s.22)	Findings Substantiated (s.23)	Total Matters Closed	Total Files Closed	
Universities	14	0	29	13	0	19	3	1	0	36	36	7
Capilano University	1	0	1	0	0	1	1	0	0	2	2	0
Emily Carr University	1	0	0	0	0	1	0	0	0	1	1	0
Kwantlen Polytechnic University	1	0	2	1	0	2	0	0	0	3	3	0
Royal Roads University	1	0	0	0	0	0	0	0	0	0	0	1
Simon Fraser University	0	0	8	4	0	3	0	0	0	7	7	1
Thompson Rivers University	4	0	2	1	0	4	0	1	0	6	6	0
University of British Columbia	2	0	5	3	0	2	0	0	0	5	5	2
University of Northern BC	2	0	2	1	0	0	2	0	0	3	3	1
University of Victoria	1	0	4	2	0	3	0	0	0	5	5	0
University of the Fraser Valley	0	0	2	0	0	0	0	0	0	0	0	2
Vancouver Island University	1	0	3	1	0	3	0	0	0	4	4	0
Colleges	12	0	9	3	0	10	3	0	0	16	15	6
BC Institute of Technology	5	0	1	0	0	4	2	0	0	6	5	1
Camosun College	1	0	1	0	0	1	0	0	0	1	1	1
College of New Caledonia	0	0	2	1	0	0	0	0	0	1	1	1
College of the Rockies	1	0	0	0	0	0	0	0	0	0	0	1
Douglas College	2	0	2	1	0	1	0	0	0	2	2	2
Langara College	1	0	0	0	0	1	0	0	0	1	1	0
Northwest Community College	2	0	0	0	0	1	1	0	0	2	2	0
Selkirk College	0	0	1	0	0	1	0	0	0	1	1	0
Vancouver Community College	0	0	2	1	0	1	0	0	0	2	2	0
Professional Associations	38	85	154	96	0	56	19	0	0	171	171	22
Assoc. of Professional Engineers & Geoscientists	1	0	1	0	0	1	1	0	0	2	2	0
British Columbia College of Social Workers	1	0	3	0	0	1	2	0	0	3	3	1
Chartered Professional Accountants of BC	5	1	2	0	0	2	0	0	0	2	2	5
College of Dental Surgeons of BC	2	4	5	4	0	3	0	0	0	7	7	0
College of Denturists of BC	1	1	1	1	0	1	0	0	0	2	2	0
College of Licensed Practical Nurses of BC	0	0	1	0	0	1	0	0	0	1	1	0
College of Massage Therapists of BC	1	0	1	1	0	1	0	0	0	2	2	0
College of Midwives of BC	0	1	0	0	0	0	0	0	0	0	0	0
College of Opticians of BC	1	0	0	0	0	1	0	0	0	1	1	0

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				Assistance and/or Referral	Declined (s.10, 11)	Concluded (s.13)	Settled (s.14)	Findings Not Substantiated (s.22)	Findings Substantiated (s.23)	Total Matters Closed	Total Files Closed		
College of Optometrists of BC	0	1	1	1	0	0	0	0	0	0	1	1	0
College of Pharmacists of BC	0	0	2	1	0	1	0	0	0	0	2	2	0
College of Physicians and Surgeons of BC	5	55	45	36	0	7	3	0	0	0	46	46	4
College of Psychologists of BC	0	0	1	0	0	1	0	0	0	0	1	1	0
College of Registered Nurses of British Columbia	2	0	5	4	0	2	1	0	0	0	7	7	0
College of Traditional Chinese Medicine Practitioners & Acupuncturists of BC	1	0	2	0	0	3	0	0	0	0	3	3	0
College of Veterinarians of BC	1	0	4	1	0	3	0	0	0	0	4	4	1
Law Society of British Columbia	17	22	78	47	0	28	11	0	0	0	86	86	10
Society of Notaries Public	0	0	2	0	0	0	1	0	0	0	1	1	1
Health Authorities	84	14	488	317	1	148	36	8	0	0	510	501	72
Fraser Health	31	3	121	76	0	46	6	8	0	0	136	134	18
Interior Health	11	2	90	66	0	28	3	0	0	0	97	96	5
Island Health	16	4	123	77	0	27	5	0	0	0	109	109	30
Northern Health	3	1	26	20	0	6	1	0	0	0	27	27	2
Provincial Health Services Authority	13	0	34	21	0	14	13	0	0	0	48	43	4
Vancouver Coastal Health	10	4	94	57	1	27	8	0	0	0	93	92	13
Jurisdictional Totals	1102	573	5766	2331	103	2954	662	74	1	0	6125	6046	826
Non-Jurisdictional Totals	2	888	770	82	683	1	0	0	0	0	766	766	6
Grand Totals	1104	1461	6536	2413	786	2955	662	74	1	0	6891	6812	832